

# FY 2019 ANNUAL REPORT

**LIBRARY PATRONS  
USED COMPUTERS**  
12,600 times  
Our website had  
47,502 visitors  
(5% increase)



## STAFF EDUCATED

8,554 individuals attended 770 for all  
ages and abilities at our library.

1,965 adults attended 280 programs  
(30% increase)

847 teens attended 126 programs  
2,758 children attended 242 programs  
2,948 people attended programs for all  
ages.

360 people received one-on-one  
tutoring and computer help

5,981 PEOPLE HOLD  
LIBRARY CARDS  
(10% increase)

STAFF WELCOMED  
79,560 community members  
(40% increase)

STAFF LOANED  
63,974 items including  
34,816 books, and  
29,158 audiovisual items

STAFF ANSWERED  
22,250  
reference questions

**LIBRARY PATRONS  
DOWNLOADED**  
14,609  
ebooks, movies,  
music, and audio-  
books from  
Overdrive, Hoopla,  
Kanopy and RBDigital  
(42% increase)



**LIBRARY  
PATRONS  
ACCESSED the  
wireless network**  
10,970 times



Phone 845 691-2275  
<http://www.highlandlibrary.org>